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Mercans Launches Groundbreaking Al Suite, Redefining Payroll as an Intelligent, Always-On Business Function

From real-time payroll to compliance automation, Mercans positions itself as the world's first truly AI-first payroll company



Al-powered payroll. Smarter. Faster. Always compliant (Graphic: AETOSWire)







LONDON--(BUSINESS WIRE)--Mercans, a global leader in payroll technology and managed payroll services, today unveiled a sweeping suite of AIpowered innovations that mark a historic shift in the payroll industry. With this launch, Mercans positions itself not as a company with AI features, but as an Al-first organization, embedding intelligence into the very core of payroll, compliance, and client experience.

"Payroll has long been seen as a back-office necessity. We are turning it into a front-line strategic advantage. By putting AI at the center of our platform, we're delivering accuracy, compliance, and insights at a scale and speed never before possible. This is not just about functionality - it's about redefining payroll's role in business."

- Tatjana Domovits, Group CEO of Mercans.

Paradigm Shift In How Payroll Is Run And Experienced

Mercans is transforming the payroll experience with a suite of AI capabilities that redefines how payroll is calculated, validated, reported, and understood.

Central to this transformation is Instaroll™, the company's real-time payroll orchestration engine that allows organizations to simulate, calculate, and adjust payroll instantly. Employees can now see their earnings outcomes as they happen, while finance leaders gain unparalleled visibility into workforce costs. With Instaroll™, payroll moves from a rigid monthly cycle into a dynamic, on-demand process.

One of the most powerful demonstrations of Mercans' Al-first vision is I/O Validation, a feature built into the core platform and available to all clients. It is a true game changer because it solves one of payroll's most persistent pain points: ensuring that what goes in and what comes out of payroll is always correct. Traditional payroll systems rely on rigid rule-based checks that often miss contextual errors - a misplaced overtime calculation, an incorrect tax rate, or a mismatched contribution. With Al-driven I/O Validation, these issues are detected instantly. The system continuously learns from payroll patterns, cross-checks both inputs and outputs, and flags anomalies before they reach employees or regulators.

By embedding this intelligence natively into the platform, Mercans makes proactive accuracy a guaranteed standard for every Managed Payroll and SaaS client. This is not an add-on, it is a practical application of AI that delivers trust, saves time, and eliminates costly mistakes.

Another breakthrough AI capability in the Mercans platform is **Custom Reporting AI**, which transforms payroll data from static numbers into living intelligence. Instead of being limited to pre-defined templates, leaders can simply ask the system questions in natural language such as "Show me overtime costs by region for the past three quarters", and instantly receive tailored, interactive reports. The AI doesn't just fetch data; it interprets patterns, highlights anomalies, and presents findings in executive-ready formats.

This means payroll data is no longer a historical record, it becomes a forward-looking decision-making tool. Combined with Mercans' built-in I/O Validation, which ensures that the data itself is accurate, Custom Reporting AI makes payroll not only correct but also actionable. Executives can spot workforce trends, anticipate risks, and model financial impacts with confidence, turning payroll from a compliance task into a strategic intelligence engine.

On the employee side, one of the most visible and practical applications of Mercans' AI is the **Payslip Interpretation Assistant**. Available 24/7, this AI companion translates complex payslips into clear, simple language - explaining taxes, deductions, and allowances in a way that anyone can understand. What used to be a source of confusion and repeated HR queries is now resolved instantly, on demand.

Compliance Without Borders

Regulatory compliance remains one of the most formidable challenges for global enterprises. With Mercans' AI Compliance Hub, clients now benefit from real-time monitoring of legislation across the globe. This AI-driven system not only interprets legal changes but proactively guides organizations to remain ahead of regulatory risks.

Complementing this is the **Statutory Filing Status & Summary Assistant**, which gives finance leaders instant visibility into filing obligations across jurisdictions. Whether it's a quarterly tax submission in Europe or a statutory report in Asia, Al ensures deadlines and statuses are tracked with precision, transforming compliance from reactive firefighting into proactive assurance.

Intelligent Support, Always Available

In addition to transforming payroll operations, Mercans has embedded AI into its **support ecosystem**. The company has launched dedicated **AI Agents for Technical and Product Support**, designed to provide immediate, intelligent responses to client inquiries. These agents not only resolve issues in real time but also escalate complex cases intelligently, dramatically reducing resolution times and enhancing customer satisfaction. For clients, this means uninterrupted operations and a support experience that feels less like troubleshooting and more like a partnership.

The Mercans Advantage

The cumulative impact of these innovations is profound. For **Managed Payroll clients**, it means lower costs, fewer errors, and proactive compliance, delivered with intelligence at every step. For **SaaS platform clients**, it represents a new era of self-service, where AI copilots provide instant insights, compliance takes care of itself, and payroll becomes a strategic lever rather than a burdensome process.

"Payroll has always been about compliance and accuracy. Today, it is about intelligence, foresight, and empowerment," added Tatjana Domovits, Group CEO of Mercans. "We are not just keeping pace with change - we are leading it. Mercans is unstoppable in its mission to transform payroll into the most intelligent business function of the future."

About Mercans

Mercans is a leading global payroll technology company, delivering compliant, efficient, and scalable payroll solutions to multinational organizations. With a relentless focus on innovation, automation, and client success, Mercans continues to set the benchmark for the future of payroll. visit

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