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Mercans Achieves SOC Certification, Reinforcing Data Security Leadership

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Global payroll technology provider Mercans secured SOC 1 and SOC 2 certifications, validating its data security standards. The company offers a single-code-based platform serving multiple countries, with capabilities that include AI-powered processing, automated operations, and seamless payroll management across 100+ nations.

Dubai, United Arab Emirates, February 10, 2025 -- Mercans has earned Service Organization Control (SOC) 1 and SOC 2 certifications for 2024-2025. Through these certifications, the global payroll technology provider strengthened its data security and privacy standards for clients worldwide.



Photo Courtesy of Mercans

The American Institute of Certified Public Accountants (AICPA) issued the SOC certifications. These validate its implementation of strict controls over financial reporting (SOC 1) and the security, availability, processing integrity, confidentiality, and privacy of customer data (SOC 2).

"The SOC certifications reinforce our pledge to protect our clients' sensitive information," stated Vishwanathan Arunachalam, company CEO. "Data breaches have multiplied across industries, and we give our partners and customers confidence that industry-leading security measures shield their data." This milestone arrives when organizations prioritize data protection in the digital sphere, particularly within the expanding global payroll software market.

Origins and Market Position

Mercans started 20 years ago with staffing and recruitment services. The company developed its technology stack, which included a comprehensive payroll application. Market demand for multi-country payroll solutions sparked the creation of a dedicated payroll division.

It distinguished itself through a single-code-based platform that serves SaaS, managed services, and BPO models. The company operates offices worldwide with capabilities spanning over 100 countries, positioning itself for market leadership in payroll technology.

The transition to product-centric operations presented hurdles for Mercans. The company trained internal teams to abandon manual processes and Excel-based systems, which demanded new skillsets. Market skepticism challenged the company's status among established competitors. The company won client trust through reliable delivery and showcased the advantages of its unified. multi-country platform.

Technical Advances and Development Plans

Mercans integrates AI and machine learning across its validation and import processes. The company developed Instaroll, which enables on-demand payroll processing, and "End Start," a continuous payroll system. The development pipeline features AI-powered auditing tools, anonymized payroll processing capabilities, automated operations, and interface-free management through chat and voice commands.

It maintains rigorous data security protocols while growing its international presence. The SOC certifications demonstrate the company's excellence in operational standards. The combination of advanced technology, comprehensive solutions, and security measures positions Mercans to transform global payroll management effectiveness and dependability.

The company created tools that streamline complex international payroll operations. It built systems that adapt to varied regulatory requirements across jurisdictions. The platform processes calculations with precision while maintaining compliance with local laws. Through Mercans' unified technological infrastructure, organizations benefit from reduced processing time and enhanced accuracy.

About Mercans

Mercans, a global leader in payroll technology solutions, has evolved from a managed services company to a comprehensive payroll technology provider over the past two decades. The company offers a unique single-code-based platform that supports SaaS, managed services, and BPO models across more than 160 countries. Mercans' focus on innovation, including AI and machine learning integration, positions it as a trusted partner for multinational corporations and fast-growing enterprises seeking efficient, compliant, and secure payroll solutions.

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